

Brunswick Legacy CNS System Reboot Procedure

Purpose: To explain the proper procedure to restart your Brunswick CNS system. This procedure covers Brunswick Vector and Vector Plus systems. Performing this procedure daily will help ensure that your management and scoring systems are operating at peak efficiency.

Important Note: If your location has Vector HD scorers, please DO NOT use Wake-On-Lan

1. Overheads:
 - a. If overheads are turned off at night, globally turn on all overheads.
 - b. Wait for all overheads to be turned on before continuing.
2. Display Controllers (Vector HD Locations):
 - a. If the controllers are left on overnight, utilize the restart command in the desk application.
 - b. If the controllers are turned off overnight, power the controllers manually via the power button located on each unit. *Overheads must be turned on first. See Step 1 above.*
3. Scoring computer(s):
 - a. If the scoring computers are left on overnight, utilize the restart command in the desk application. For centers with Frameworx scoring utilize the CLEARNV command.
 - b. If the Vector HD scoring computers are turned off overnight, power on the scorers manually via the power button located on each unit.
 - c. If all other scoring computers are turned off overnight, utilize either the Wake-On-Lan feature (if available) in the desk application, or power the scorers manually via the power button located on each unit.
 - d. Allow 2-3 minutes for the scoring computers to be ready. Scorers are ready when commercials are displayed on the overheads.
4. Server computer:
 - a. Close all running applications on the server. Verify that none of the clients are running any Brunswick applications.
 - b. Restart the computer:
T330/T340 Server/XE3 DATOR - On the Virtual Server open the Start Menu, then select the power button icon to shut down the server. If prompted by the Event Tracker, select **Hardware: Maintenance** and click **OK**. Once the shutdown is completed you will be at the Server 2012/2016 host screen. Select the Start Menu on the host, then select the power button icon and choose restart.
All Other Servers - Open the Start Menu and select the **Restart** option. If prompted by the Event Tracker, select **Hardware: Maintenance** and click **OK**.
 - c. Log into Windows after the restart completes.
 - d. Allow approximately 2-3 minutes for all background applications to be ready.
5. Client Computer(s)
 - a. If the clients are left on overnight:
XE/XE2 Clients - restart the computer(s) using the standard Windows procedure.
XE3 Clients - Open the Start Menu and select Shut Down
 - i. Once this shutdown is complete, you will see a Windows 10 host screen. Click the Windows icon on the bottom left, click the Power icon, choose Restart.
 - b. If the client(s) are turned off overnight, turn on the computer(s) using the power button on the computer.
 - c. If necessary, turn on the monitor and any other peripherals.
6. Verify system operation:
 - a. Open the desk application and verify that communication to the lanes is working.
 - b. Refresh Status may or may not be necessary.

This process will take approximately 20 minutes to complete. If you encounter any problems during this process please contact Brunswick Tech Support or your local distributor for assistance.